

A close-up photograph of a person's hand resting on a red running track. The track has white lane markings, including a white arrow pointing to the right. The hand is positioned in the lower right quadrant of the image, with fingers slightly spread. The background is a blurred view of the track lanes.

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Project Management in a Turbulent Year

NK Shrivastava, PMP, RMP, ACP, CSP, SPC4
CEO/Enterprise Agile Coach - RefineM

Agenda

1. Introductions and Expectations
2. Project Management in a Turbulent Year
 - a. The Turbulent Year 2020
 - b. Impact of the Turbulent Year on Project Management
 - c. Managing the Turbulence
3. Quiz – winner will get \$10 Amazon gift card
4. Summary / Q&A

RefineM's Virtual Lunch & Learn

This is a monthly webinar delivered during the lunch hour in the first week (Wednesdays) of every month.

It's designed to help you learn while you eat lunch, providing a relaxed environment to enhance your experience.

The monthly webinars will cover a variety of Project Management / Agile topics.

Your Expectations

What are your expectations from this webinar?

Go to [menti.com](https://www.menti.com) to answer



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PMP, RMP, ACP, CSP, SPC4

- CEO/Consultant since Dec 2011
 - Agile Transformation/Coaching/Adoption
 - Enterprise Agile Coach @ IBM
 - Project Management/Process Improvement Consulting and Training Products for Project and Agile Professionals
 - Essential Gear for Project Managers
RefineM.com/products/essential-gear-for-project-managers/
 - PMP Exam Simulator
RefineM.com/pmp-exam-prep-practice-test/
 - Agility Assessment Tool
Agility.RefineM.com/
 - Videos – PMP and Agile
<https://vimeo.com/search?q=RefineM>
- 20+ years of successful project leadership
 - Successfully led hundreds of projects of all sizes
 - Recovered many projects, saved millions of dollars
 - Implemented numerous process improvements
 - Coached/mentored hundreds of PMs and executives
 - Board member of SWMO PMI Chapter (2008-2014)

Helping organizations
turn their project
management capability
into a **competitive**
advantage

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What's New at RefineM

| Upcoming Free Webinars | Date |
|---|-------|
| 2021 Project Management and Agile Trends | Jan 6 |
| Looking Forward to Project Management in 2021 after a Turbulent 2020 – on ProjectManagement.com | Feb 3 |

| RefineM Products | Self-Paced Online Training |
|--|--|
| <u>Essential Gear for Project Managers</u> RefineM.com/products/ | <u>Agile Fundamentals Self-Paced Course</u> RefineM.com/course/agile |
| <u>PMP® Exam Prep Test Simulator</u> Examprep.RefineM.com | <u>PM Fundamentals Self-Paced Course</u> Refinem.com/course/project-management-fundamentals/ |
| <u>Agility Assessment</u> Agility.RefineM.com | <u>Agile BusReqs Self-Paced Course</u> https://vimeo.com/ondemand/refinembusreq |
| <u>PDU Bundle</u> https://vimeo.com/ondemand/refinempdus | <u>Backlog Grooming Self-Paced Course</u> Udemy.com/course/backlog-grooming-for-agile-requirements/ |

The Turbulent Year 2020



Impact on Project Management

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Group Exercise

Discuss with your group and come up with a list of impacts on project management due to COVID / other issues in 2020.

10 minutes

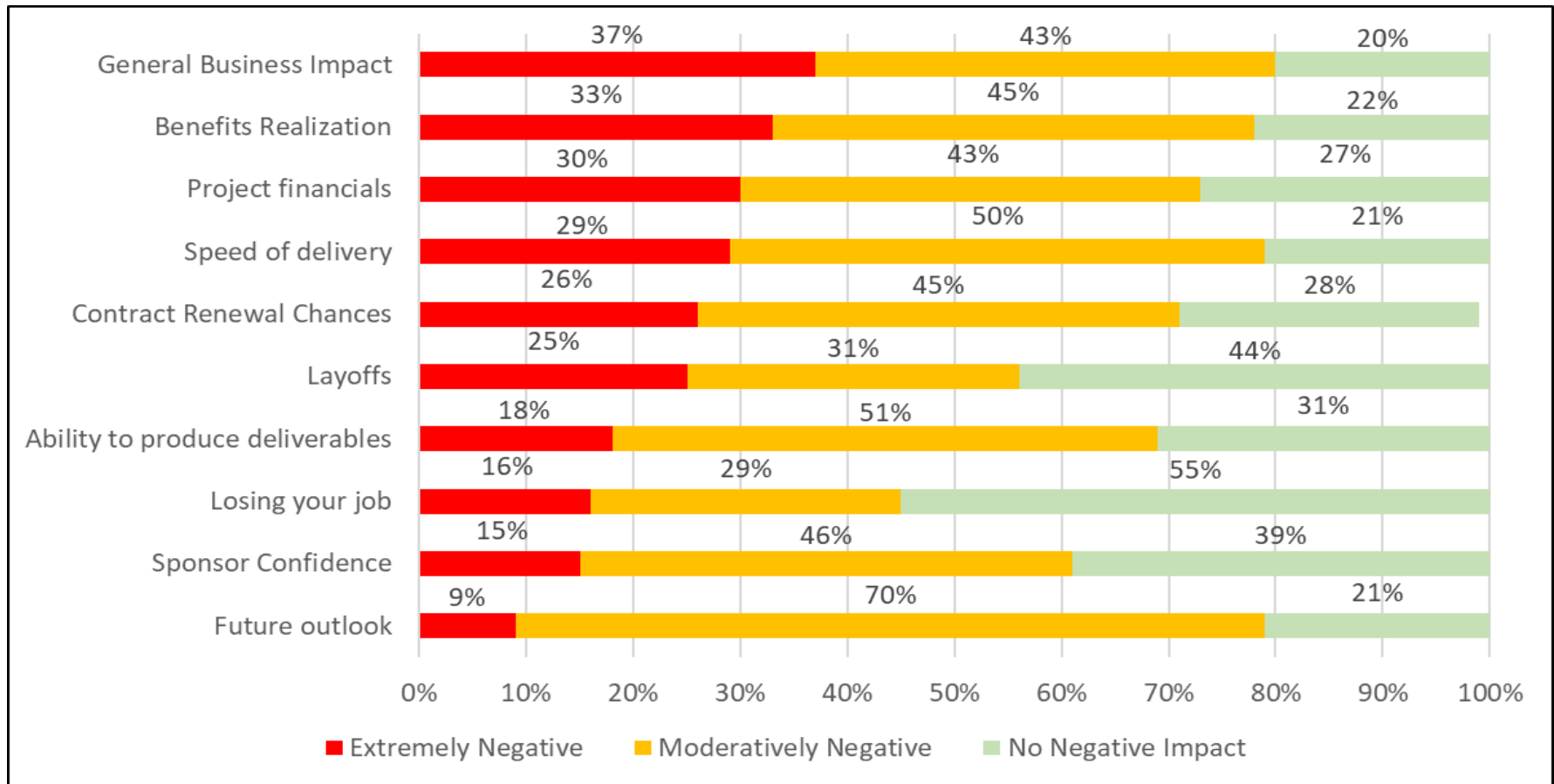
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Overview of Negative Impacts



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Source: <https://my.project-business.org/resources/Documents/Studies/PMI-PBF-Covid19CrisisSurvey-Report-11June2020.pdf>



Short- and Long-Term Impacts

1. Project Performance
2. Financial
3. Personal



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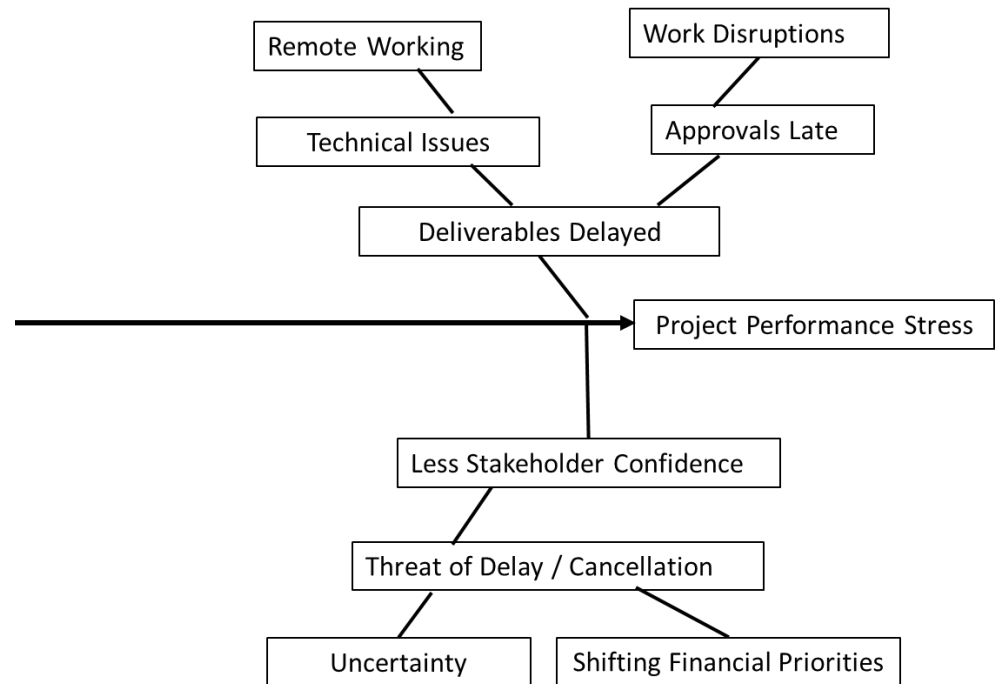


Project Performance Stress

1. Less benefit realization
2. Speed of project delivery
3. Speed of deliverables
4. Sponsor confidence

Long-term:

More projects cancelled



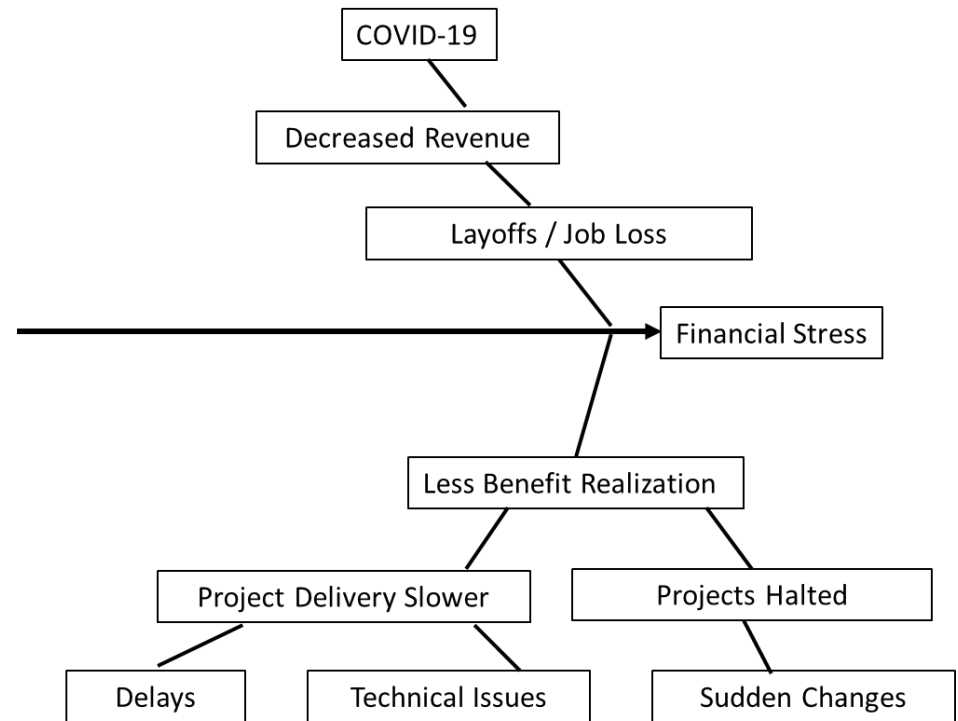
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Financial Stress

1. General business impact
2. Project financials
3. Less chance of successful contract renewal

Long-term:

More project uncertainty

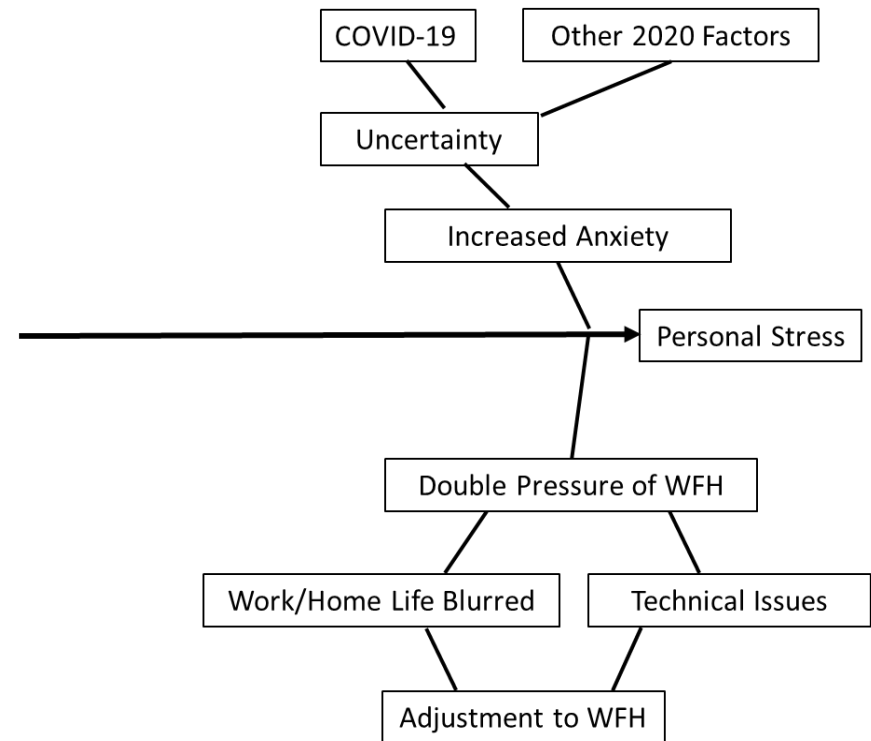


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Personal Stress

1. Layoffs
2. Losing your job
3. Double pressure of working, living at home

Long-term:
Bleak outlook for future



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Managing the Turbulence

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Group Exercise

What are you going to do now to minimize the impact of turbulence on your projects?

Discuss in your breakout group.

10 minutes

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Managing the Turbulence

What did project managers do to remedy the issues?

1. Tools
2. Techniques
3. Shifts in Approach

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New Approach for the New Normal

1. Adapt to remote work
2. Adopt Agile mindset
3. Adjust to changing conditions and be prepared to continually adjust as needed



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Techniques

1. Master use of remote collaboration tools
2. Hold Online happy hour
3. Consider flexible scheduling
4. Use a visualization tool to build transparency



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Tools

1. Remote Collaboration – Zoom/WebEx/Google Meet, Mural/Miro, Slack/Team/WhatsApp
2. Work visualization tools – SwiftKanban, JIRA, Trello, Basecamp
3. Centralized information sharing – SharePoint, Office 365, TFS



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Quiz

Go to [menti.com](https://www.menti.com) to answer



Winner gets \$10 Amazon gift card

Conclusion

1. We have more hope for 2021 but the new normal will be vastly different
2. Be vigilant and adapt quickly to changing environment



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Questions?

NK Shrivastava, MBA, PMP, RMP, ACP, CSP, SPC4
CEO/Enterprise Agile Coach, RefineM

Cary, NC

nks@refinem.com, www.refinem.com

 <http://www.linkedin.com/in/nkshrivastava>

 @justrightpm

Next Lunch and Learn

- ***2021 Project Management and Agile Trends***
 - ✓ What changed from 2019 to 2020?
 - ✓ What do we expect to change from 2020 to 2021?
 - ✓ How should you prepare for the changes?
- ***Wednesday, January 6, 2021, 12:00-1:00 PM Central***

Register Today - Don't wait for the last Minute

Next Training Course

Leadership Skills for Project Managers



December 17, 2020, Full-Day Over the Web

\$295 until December 3, \$400 afterwards

Save an additional 25% with code HOLIDAY25

\$221 until December 3, \$300 afterwards

Learn key leadership skills to drive success on your project teams.

<https://refinem.com/leadership-skills-for-managers-public/>

How to Earn 1 PDU for this Webinar?

1. Log in to ccrs.pmi.org and Click on “Report PDUs” link.
2. Click “Courses and Training” and Input the following:

| | |
|-----------------------|--|
| PDU Claim Code | <i>3990ZO9G7U</i> |
| Activity Name | “Project Management in a Turbulent Year” |
| Provider | “RefineM LLC” |
| Date Started | December 2, 2020 |
| Date Completed | December 2, 2020 |
| Contact Person | NK Shrivastava |
| Contact Phone | (417) 763-6762 |
| Contact Email | Trainings@RefineM.com |
| PDUs | 1.00 Technical. |

3. Check “I agree this claim is accurate” box and then **Submit**.

**Please claim your PDU by end of December 2020.
Claim code will be retired after that date.**

Questions?

NK Shrivastava

CEO/Enterprise Agile Coach, RefineM

Cary, NC, USA

nks@refinem.com, www.refinem.com

 <http://www.linkedin.com/in/nkshrivastava>

 [@justrightpm](https://twitter.com/justrightpm)

Training Opportunities from RefineM

| Courses | Online |
|--|---------------|
| Leadership Skills for Project Managers | Dec 17 |
| PMP® Exam Prep For 2021 – 5 days | Jan 25-29 |
| PMP® Exam Prep For 2021 – 8 weeks | Feb 27-Apr 17 |

All 2020 and scheduled 2021 classes are now over the Web. Click [here](#) for more details.

