

Agenda

- 1. What is Virtual Lunch & Learn
- 2. Your Expectations from this Webinar
- 3. 2018 Trends
- 4. Upcoming Learning Opportunities from RefineM
- 5. How to get 1 PDU for this Webinar?
- 6. Q&A

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RefineM's Virtual Lunch & Learn

This is a monthly webinar delivered during the lunch hour in the first week (Wednesdays) of every month.

It's designed to help you learn while you eat lunch, providing a relaxed environment to enhance your experience.

The monthly webinars will cover a variety of Project Management / Agile topics.

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Your Expectations

What are your expectations from this webinar?

Why are you here today?

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NK Shrivastava, PMP, RMP, ACP, CSP, SPC4

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Helping organizations turn their project management capability into a *competitive advantage*



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CEO/Consultant since Dec 2011

- * Agile Transformation/Coaching/Adoption
 - ✓ Agile Coach @ IBM
- Project Management/ Process Improvement Consulting and Training
- * Products for Project Professionals
 - ✓ Essential Gear for Project Managers
 - ✓ PMP Exam Simulator
 - ✓ PMP Videos at Vimeo

My professional journey b/f RefineM

20+ years of Successful Project Leadership

- * Led 100s of projects of all sizes, successfully
- Recovered many projects, saved millions of \$
- * Implemented numerous process improvements
- * Coached/mentored 100s of PMs, and executives
- * Board Member SWMO PMI Chapter (2008-2014)

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What's New at RefineM

Upcoming Free Webinars	Date
Agile Customer Involvement	Mar 7
Scrum vs. Kanban: Which Works Best Where?	Apr 4

- New Training and Outreach
 - √ Several in-person and virtual PMP classes in 2018
 - ✓ New BA classes Business Analysis Fundamentals and Business Requirements Gathering for Agile Projects
 - √ New Agile class Kanban Fundamentals / Kanban 101
- * PMP Exam Prep Test Simulator
 - √ https://Examprep.RefineM.com
- * PMP Videos at https://vimeo.com/ondemand/refinempmpexamprep
- * Live PMP video chat sessions every Saturday, 9-10 AM Central

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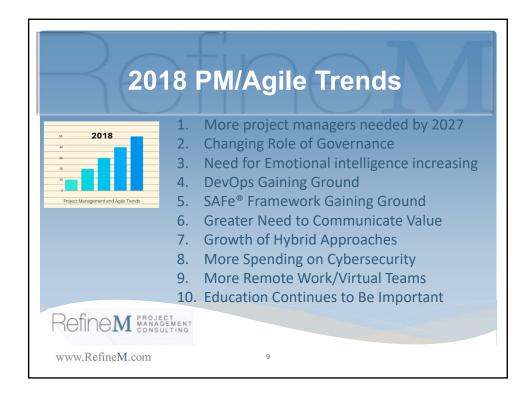
Questions from Attendees

1. How can Agile principles be applied to civil engineering (civil infrastructure) projects? (from Mustafa M.)

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More PMs needed by 2027

- * PMI predicts 22 million new project-oriented jobs will be created between 2017 and 2027.
- * Driven by global change and strong GDP growth
- Manufacturing and construction expected to have strong growth
 - ✓ Information services and finance also expected to see growth
 - ✓ All sectors should see some growth

Stay in demand by increasing skills: Project management, Agile and leadership

Source: https://www.pmi.org/learning/library/2018-jobs-report-11030

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Changing Role of Governance

- Current governance: Supervising PMs and decisions
 - ✓ Less trust in the hands of PMs to make their own decisions
- Future governance: Ensuring projects align to strategy
 - ✓ More trust in hands of PMs
 - ✓ More focus on validating the impact of projects on bottom line
 - ✓ On Agile teams, more focus on empowered, self-driving teams

Start placing more trust in project managers

Source: https://blog.iil.com/predictions-for-project-management-in-2018/

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Need for Emotional Intelligence Increasing

- Strong EI is critical to problem solving and leadership
- Effective use of EI helps PMs get results
- * The more PMs have certifications, the more important EI and leadership skills becomes in selecting the best
- Project managers should look for ways to increase their El and their leadership skills

Start building EI and leadership skills

Source: https://www.liquidplanner.com/blog/project-management-trends-2018-topics-watch/

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DevOps Gaining Ground

- DevOps is unifying software development & operations
- 71% of surveyed organizations investing in DevOps according to VersionOne State of Agile report
- * It can help deliver software faster with greater efficiency
- Version control, continuous integration, and automation are a few of the DevOps techniques

DevOps is more than just a buzzword Start looking at how it works

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 $\underline{Sources:https://puppet.com/resources/whitepaper/state-of-devops-report \\ \underline{https://explore.versionone.com/state-of-agile/versionone-11th-annual-state-of-agile-report-2}$

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SAFe® Gaining Ground

- Scaled Agile Framework (SAFe)® became the most popular scaling agile method in VersionOne's report
- * 28% of organizations used it compared to 27% for scrum of scrums and 13% for internal methods
- * Top three factors for successfully scaling agile were:
 - ✓ Internal Agile coaches (52%)
 - √ Executive Sponsorship (48%)
 - √ Consistent Process and Practices (41%)

Scaling Agile continues to have many benefits

 $\underline{Source: https://explore.versionone.com/state-of-agile/versionone-11th-annual-state-of-agile-report-2}$

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Greater Need to Communicate Value

- * According to Dr. Harold Kerzner, "value" may be the most important word in a project manager's vocabulary in 2018.
- * Projects must be tied to some kind of business value
- * Business value metrics will be more important
 - ✓ Not just ROI but business metrics such as sales revenue, net profit and gross margins, and satisfaction metrics including Net Promoter Score

Start tracking value on your projects

Sources: https://blog.iil.com/predictions-for-project-management-in-2018/https://www.scoro.com/blog/12-business-metrics/

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Growth of Hybrid Approaches

- One approach can be too rigid for a project
- Hybrid approaches may make more sense
 - ✓ For example, doing work in an Agile way but structuring the project as Waterfall with a client
- According to VersionOne's State of Agile report, only 8% of surveyed organizations had all their teams using Agile
 - √ 32% had more than half their teams using Agile, 58% had fewer than half, and 2% had no teams using Agile
 - √ 10% were using a Scrum/XP hybrid, 8% were using Scrumban, and
 another 8% were using a custom hybrid methodology

Start looking at alternate approaches

Source: https://explore.versionone.com/state-of-agile/versionone-11th-annual-state-of-agile-report-2

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More Spending on Cybersecurity

- More interconnected devices mean more possibilities for cyber attacks
- * Skills shortage in cybersecurity projected
- * As a result, companies are likely to spend more money and hire more skilled workers to protect themselves
- Project managers should think about cybersecurity from the start of every project

Start learning more about cybersecurity

Source: https://www.amyshamilton.com/cyber-security-and-project-management-a-year-in-review/

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More Remote Work/Virtual Teams

- More companies are looking to distributed teams
- * Some workers may split time between office and home
- * Technology is enabling more communications integration with different platforms
- Project managers should look for ways to effectively manage virtual teams

Start learning how to work with virtual teams

Source: https://www.projectmanager.com/blog/top-12-pm-trends-2018

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Education Continues to Be Important

- * As of the latest PMI Today, there are 827,960 PMPs
 - √ CAPM (34,504) and ACP (19,295) continue to grow
- * Education, and staying educated, are both important
- * Project management, Agile, and leadership skills are all important to cultivate for continued success
 - √ Keeping up with trends is important also

Stay educated

Source: http://www.pmitoday-digital.com/pmitoday/february 2018?pg=4#pg4

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Discussion

Which of these trends are you most excited for?

Which trends do you think will help you the most?

Is there any trend you are worried about?

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Conclusion

- * Trends change from year to year
- * The basics of project management and Agile do not
- * Education and skill-building can always help
- * Take some time to read up on these trends

Enter 2018 with confidence

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RefineM's PMP Exam Prep Classes in 2018

Earn your certification with confidence before or after the exam changes in March 2018.

\$1,495 until 2 weeks before course start date; \$1,700 afterwards

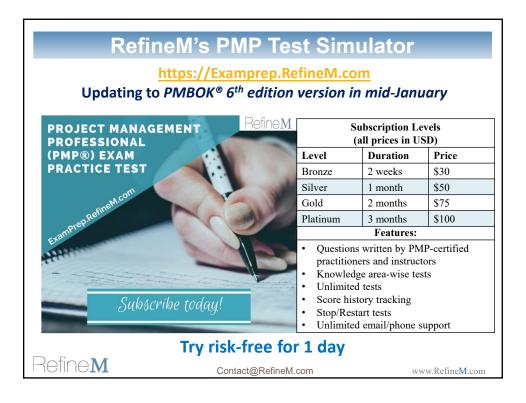
4 days in-person; 9 half-day sessions over the Web

Online	Springfield, MO	Kansas City, MO	Raleigh, NC	Los Angeles, CA	San Diego, CA		
Mar 05-16	May 16-19	Apr 04-07		Feb 19-22	Apr 18-21		
Jun 04-15	Nov 07-10	Oct 03-06	Apr 25-28	May 23-26	Jul 18-21		
Sept 10-21			Jul 25	Aug 22-25	Oct 16-19		
Dec 03-14			Oct 24-27	Nov 14-17			

Please visit https://refinem.com/pmp-exam-prep-course-public/ for more details.

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Next Online Training Course

Agile-Certified Practitioner (PMI-ACP)® Exam Prep Feb 21-23, 8:30 AM-4:30 PM CT Springfield, MO and Over the Web

\$1,095 until February 7, \$1,350 afterwards

Prepare to earn your ACP before the exam changes on March 26, 2018.

More info at https://refinem.com/pmi-acp-exam-prep-course-public/
Contact us at Contact@RefineM.com

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Next Lunch and Learn

- * Agile Customer Involvement
 - ✓ How important is customer involvement in Agile?
 - ✓ What are some ways to help customers get more involved?
- * Wednesday, March 7, 12:00-1:00 PM Central

Register Today - Don't wait for the last Minute

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How to Claim 1 PDU for this Webinar?

- Visit ccrs.pmi.org and log in.
- Click on "Report PDUs" link.
- 3. Click "Courses and Training" in upper left.
- Activity Name: "2018 Project Management and Agile Trends" (complete this first, before you go to #5)
- "RefineM LLC" (don't select dropdowns) Provider:
- Date started:
 Date completed:
 Contact person:
 NK Shrivastava
 (417) 763-6762
 Training@Refi February 7, 2018 6. 7. February 7, 2018 9.
- 10. Contact email:
- 11. PDUs: 1.00 Strategic / Business Management. 12. Click on the "I agree this claim is accurate" box and then Submit.

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Questions from Attendees

1. How can Agile principles be applied to civil engineering (civil infrastructure) projects? (from Mustafa M.)

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Rewarding Our Star Attendees

* Anyone who attends 3 Lunch and Learn Webinars in a row is a Star Attendee and is eligible for a prize drawing for a \$10 Amazon gift card.

This month's winner is: Akshay S.



Congratulations to our winner!

Stay tuned for our next drawing in March.

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More Training Opportunities From RefineM						
Training Title	Online	Springfield	Kansas City	Raleigh		
PMP® Exam Prep	Mar 05-16	May 16-19	Apr 04-07	Apr 25-28		
Project Management Fundamentals			Apr 02-03			
Agile Fundamentals / Agile 101	Feb 21-22 Feb 26-Mar 02	Feb 21-22	Mar 21-22			
PMI-ACP® Exam Prep	Feb 21-23 Feb 26-Mar 04	Feb 21-23	Mar 21-23			
First Steps Toward Agility	Apr 17	May 07	Feb 24			
Kanban Fundamentals / Kanban 101	May 02	Mar 28	May 05			
Business Analysis Fundamentals		Apr 09-10	Feb 26-27			
Business Requirements Gathering for Agile Projects		Apr 09	Feb 26			
Leadership Skills for Managers		Apr 11	Mar 19	Mar 15		

Please visit https://refinem.com/training/public for more details.

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More Training Opportunities From RefineM						
Training Title	Los Angeles	San Diego				
PMP® Exam Prep	Feb 19-22 May 23-26	Apr 18-21				
Project Management Fundamentals	Mar 08-09	Mar 15-16				
Agile Fundamentals / Agile 101	May 16-17	Apr 11-12				
PMI-ACP® Exam Prep	May 16-18	Apr 11-13				
Leadership Skills for Managers	Mar 07	Mar 14				

Please visit $\underline{\text{https://refinem.com/training/public}}$ for more details.

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